

Frequently Asked Questions – Billetix.net

What is Billetix.net?

access control solution for events , allowing you to scan and validate tickets (QR code / barcodes) at private or public events, from a few dozen to more than **100,000 participants** .

What types of events is Billetix.net suitable for?

Billetix.net is particularly suitable for:

- concerts and shows
- festivals and major events
- trade shows
- community events
- sporting events
- events (parties, conferences, galas)

The solution is suitable for both small events and large flows with multiple entry points.

Do I need to install an application to use Billetix.net?

No. **Billetix.net is a PWA (Progressive Web App)** . There is no **application to install** from an app store.

Access is easily via a web browser on a smartphone, tablet or professional PDA.

Does Billetix.net work without an internet connection?

Yes. Billetix.net is designed to work **both online and offline** .

Ticket lists are synchronized in advance, and access control remains operational even in the event of a network outage. The data is then automatically resynchronized.

Does Billetix.net manage the entry/exit of participants?

Yes. Billetix.net is designed to manage participant entry and exit. Tickets can be scanned upon exit and therefore re-enter.

Does Billetix.net handle multiple entries by participants?

Yes, Billetix is designed to handle multiple trips. It allows you to define a maximum number of trips per day as well as a total number of trips allowed.

Can tickets from other ticketing platforms be scanned?

Billetix.net is not a ticketing management software but only an access control software.

Yes. Billetix.net allows you to **scan tickets from multiple sources** .

It is possible to import ticket lists from other ticketing systems or partners.

What types of tickets can be scanned?

Billetix.net supports:

- QR codes
 - 1D and 2D barcodes
 - paper or digital tickets
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How many tickets can be scanned per minute?

Billetix.net is optimized for **fast scanning** .

Depending on the equipment used and the organization of access, it is possible to scan **several dozen tickets per minute per checkpoint** .

Can multiple entrances or access zones be managed?

Yes. Billetix.net allows:

- managing multiple **entry points**
 - the definition of **access zones** (VIP, staff, press, public)
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Is Billetix.net suitable for large events?

Yes. Billetix.net is used for events with up to **100,000+ attendees** , with:

- large data volume management
 - several control teams
 - operation even under degraded network conditions
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Does the system work at night or outdoors?

The result depends on the equipment used: professional PDAs scan day and night, in all weather conditions.

Who can use Billetix.net on the day of the event?

Organizers can create access for:

- the reception staff
- security guards
- the volunteers

Each user can have specific rights depending on their role.

Is Billetix.net complicated to use?

No. The interface is **simple and intuitive** .

A quick learning curve allows teams to be operational in minutes, without extensive technical training.

Is Billetix.net reserved for large organizers?

No. Billetix.net is also aimed at:

- to associations
- to communities
- to show producers
- to independent organizers

The solution is sized to adapt to the actual needs of each event.

How to get started with Billetix.net?

All you need to do is:

1. create the event
2. import tickets
3. prepare the access control
4. scan the tickets on the day

For more information: **www.billetix.net**